

EXPAND YOUR REACH. EXPAND YOUR AUDIENCE. EXPAND YOUR IMPACT.

Making Museums & Cultural Institutions Accessible



Woman with Messy Hair

To hear an audio description of this painting (free of charge), call 703-637-6780.

Jorge Hernandez 2001 from "Art on the Move" VSA arts of Florida and ArtAbilities/Mailman Center for Child Development, University of Miami Miller School of Medicine. Description created by the Media Access Group at WGBH.



Rear Window® Captioning System

The device shown at left allows deaf and hard-of-hearing audiences to read captions accompanying a presentation.



Handheld Assistive Technology

The DURATEQ ATV device manufactured by Softeq Development can provide personal handheld captioning, assistive listening and even real-time translations.

WGBH has worked with:

Association of Science and Technology Centers
Baseball Hall of Fame
Boston Children's Museum
Disneyland/Epcot/Walt Disney World
Experience Music Project
Gettysburg Museum and Visitors Center
The Hall at Patriot Place
Abraham Lincoln Presidential Library and Museum
Museum of Science Boston
Museum of Science and Industry Tampa
New England Aquarium
Rock and Roll Hall of Fame
Franklin D. Roosevelt Presidential Library and Museum
Smithsonian Institution
VSA arts
Whitney Museum of American Art
World Golf Hall of Fame
World of Coca-Cola

Interest in assuring that museums are fully accessible is growing at a rapid pace.

The Media Access Group at WGBH has advised numerous museums and attractions throughout the U.S. on the best ways to enhance the museum experience for visitors with disabilities. We have worked with a wide variety of hardware vendors and can discuss the pros and cons of today's existing, emerging and cutting-edge solutions.

WGBH has decades of experience providing access to media of all kinds in all formats—news, entertainment, educational and workplace content for analog and digital TV, motion pictures, online and on-site. We have spent years researching and providing accessibility solutions for online media, mobile devices, and other digital technologies including development of a variety of captioning solutions for Flash-based video.

Employing this expertise, WGBH can provide museums with basic services such as closed captioning (for people who are deaf or hard-of-hearing) and/or video description (for people who are blind or visually impaired).

Should a more comprehensive needs assessment be desired, we can develop an overall access plan which would consider other options:

- How the nature of an exhibit impacts the solutions
- Budget implications and capacity of staff vs. outside resources
- Individual exhibit addressability for captions and descriptions
- The unique needs of traveling exhibits
- How kiosks and online content are integrated
- Whether fixed-seat theatrical presentations are involved
- Accessibility of exhibit guides and other print and online collateral material
- Promotion and outreach of access solution

WGBH evaluates exhibits, multimedia content, and online components and recommends appropriate technology solutions. Whether you need closed captioning or audio description online, on screen or on the go, we can help.

WHY WORK WITH US?

On-air, online or on the go—wherever your content needs to be, the Media Access Group at WGBH can take it there. We pioneered captioning for television in 1972, and we've been leading the way in making media accessible ever since. We combine the most current thinking and technology with the most flexible and efficient production and delivery processes to guarantee that your project will be delivered on time and on budget.

Members of our expert staff are available 24 hours a day, seven days a week. When you call one of our full-service offices in Boston or Los Angeles, you'll speak with a person who will attend to your project needs immediately. You will receive a clearly written summary of the services we will provide, along with all associated costs.

GET STARTED

To learn more about Web captioning, subtitling, description and other services offered by the Media Access Group at WGBH, contact us at:

Boston	One Guest Street Boston, MA 02135 617-300-3600 voice/TTY 617-300-1020 fax	Los Angeles	300 E. Magnolia Blvd., 2nd Fl. Burbank, CA 91502 818-562-3344 voice 818-562-1919 TTY 818-562-3388 fax
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